

The Swan Shopping Centre Code of Conduct

The Swan Shopping Centre without fail aims to maintain high standards and does not permit the following:

- Any intimidation of our visitors by groups or individuals. All groups of more than five without the intention to shop will be asked to leave the Centre.
- Unsociable behaviour that is detrimental to the Centre environment
- Pets, with the exception of assistance dogs
- The wearing of any item of clothing which restricts the view of one's head/face (e.g. hoods or baseball caps) with the exception of religious headwear.
- Leafleting, canvassing or the conducting of third party interviews or surveys unless authorised by Centre Management
- Un-authorized busking or the selling of goods in the mall

To ensure the health and safety of our Visitors, the Swan Shopping Centre asks that visitors respect and show due consideration for the building, environment and users of this space by:

- Keeping clear of all fire escapes except in an emergency
- Not cycling, using roller-blades, micro-scooters, heelys or skating in the centre
- Not climbing or sitting on any balustrade, barrier, fence or railing
- No inappropriate use of customer lifts
- No filming or photography unless authorised by Centre Management

The following legal conditions must be adhered to:

- No smoking anywhere inside the centre including doorways
- Alcohol is only to be consumed within premises that hold a relevant license
- Any act of vandalism towards property belonging to the Swan Shopping Centre or our retailers will be dealt with accordingly and the police will always be informed
- Clear access routes must be maintained for emergency services

The Centre Management reserves the right to deny any person/persons from entering the property and has the right to escort them off the site. In addition to this, any person who persistently ignores any of the above or commits a crime will be excluded, for a time period to be determined by Centre Management, from the Centre.